

MLTS 911 Notify Service

MLTS E-911 Service is designed to help meet federal regulation by providing internal dispatch location for 911 calls in multi-line telephone systems (MLTS).

From: IS Testing <E911@innovsys.com>
 Sent: Tuesday, March 10, 2020 4:39 PM
 To: 911@innovsys.com
 Subject: 911 Call

605-996-1229 located at East Break Room at 1000 Innovative Dr, Mitchell, SD 57301 just dialed 911.

Notification Details

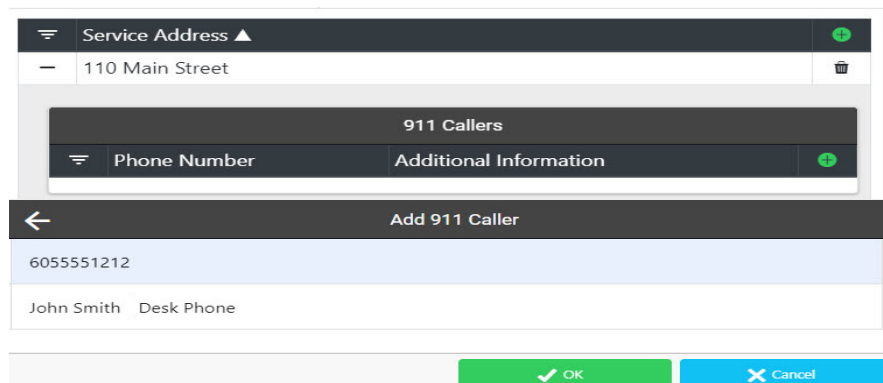
- The APMAX will deliver notify messages with details of the 911 call location
- The C15 will print a message when 911 notify messages fail to send to the APMAX
- APMAX logs deliver information about provisioning as well as 911 calls.

System Requirements

- APMAX Base Platform 4.6 or newer
- NineOneOneNotification 1.07+SS7 connectivity
- Ribbon C15 Rel 16 Patch 3 bundle or C15 Rel 17

APMAX UI Configuration

This service is configured in the APMAX UI by the service provider. It is also configurable via the E911 Web Portal for end-users who want to manage their own MLTS Notify information and relieve service providers of customers that make frequent changes.



The screenshot shows a mobile application interface for configuring 911 callers. At the top, there is a 'Service Address' section with a dropdown arrow and a plus icon, containing the text '110 Main Street' and a trash icon. Below this is a '911 Callers' section with a plus icon. Underneath, there is a table with two columns: 'Phone Number' and 'Additional Information', each with a plus icon. The table contains one entry: '6055551212' in the 'Phone Number' column and 'John Smith Desk Phone' in the 'Additional Information' column. At the bottom, there are two buttons: a green 'OK' button with a checkmark and a blue 'Cancel' button with an 'X'.